P&H Potter Investments Pty Ltd atf Potter Family Trust trading as



Integrated Management System Policy

TriCert Assist provides software solutions that comply with International Management Standards and specialized client requirements.

We are committed to:

- compliance with all applicable quality assurance (QA), environmental (ENV) and occupational health and safety (OHS) laws, statutory and regulatory requirements and standards.
- The protection of our employees, visitors, contractors and the environment
- Continually deliver safe, effective, high quality applications and services.
- Processes and controls that ensure all operations are performed properly the first time, so that our services meet client requirements and prevent pollution.
- Continuously improve the effectiveness of our QA, Environmental and OHS management systems performance
- Developing processes in a manner that minimizes risks of injury to staff and damage to the environment.
- Conserving energy, water and raw materials and striving to reduce waste and emissions.

We will meet these requirements by:

- Establishing QA, Environmental and OHS objectives and targets and periodically reviewing our performance against them to ensure continued improvement aimed at elimination of work-related injury & illness and reduction of environmental impacts
- Ensuring operations leaders and staff are aware of their responsibilities for QA, environmental and OHS compliance and performance
- Providing all employees with the education and training they need to understand their QA, environmental and OHS responsibilities,
- Communicating openly with our employees and interested parties regarding our QA, environmental & OHS systems
- Taking prompt action to address environmental and OHS issues
- Reviewing annually for continuing suitability and relevance to our organization.

Helen Potter Director 2nd June. 2013

To be reviewed 2nd June, 2014